

# HELPING YOUR CHILD MANAGE ONLINE SCAMS

## What are online scams?

Scams are attempts to trick someone to steal money or private information.

Some features of online scams:

- ❑ Spelling errors
- ❑ Attachments or links within emails for user to “open” or “click”
- ❑ False alerts that the user’s account is in trouble
- ❑ User needs to verify personal information
- ❑ Deal offered seems too good to be true and there’s an urgency for the user to respond
- ❑ Deal claims to be endorsed by celebrity, expert, or authority figure

## What online practices can your child adopt to avoid being scammed?

- ✓ Beware of strangers online and avoid engaging or meeting them
- ✓ Verify the information provided with multiple sources if suspicious of any offer online
- ✓ Avoid revealing personal information online
- ✓ Block suspicious individuals
- ✓ Do not open “pop-up” advertisements or messages
- ✓ Think twice before making online transactions
- ✓ Seek help from a trusted adult when in doubt

## What if your child is scammed?

- ✓ Stay calm and listen to your child to understand the situation
- ✓ Be supportive and give your child the necessary social and emotional support
- ✓ Contact the police immediately
- ✓ Report the scam to the site administrator or webmaster



## KEY MESSAGES TO PARENTS



**Where to find more information on recognising and handling online scams?**



### **MOE Cyber Wellness Portal**

MOE's Cyber Wellness Portal has useful tips, strategies and resources on various cyber issues. You can also access it through "The ICT Connection" mobile app.  
[ictconnection.moe.edu.sg/cyber-wellness](http://ictconnection.moe.edu.sg/cyber-wellness)



### **Scam Alert!**

A website on trending scams in Singapore, containing news stories and other resources, hosted by the National Crime Prevention Council.  
[scamalert.sg](http://scamalert.sg)



### **Cyber Security**

Check out cyber security tips from the Media Literacy Council's Online Safety webpages.  
[medialiteracycouncil.sg/online-safety](http://medialiteracycouncil.sg/online-safety)



### **Cyber Security Activity Book**

The Gosafeonline website contains resources on cybercrime and cyber security, including a Cyber Safety activity book for children.  
[csa.gov.sg/gosafeonline](http://csa.gov.sg/gosafeonline)



### **S.U.R.E.**

Check out the S.U.R.E. website, hosted by the National Library Board which contains resources on information literacy.  
[nlb.gov.sg/sure](http://nlb.gov.sg/sure)